



SYNLAB is Europe's number one medical diagnostic service provider, offering the full range of medical laboratory services for patients, practicing doctors, clinics, and the pharmaceutical industry. SYNLAB's reliable local laboratory services are available in more than 40 countries. SYNLAB combines the benefits of a European-wide network with the advantages of a local diagnostic services provider. State-of-the-art technology, novel testing capabilities and an international network of medical professionals means we can offer a catalogue of more than 5000 routine and specialised tests.

SYNLAB Belgium is the leading medical diagnostic company in the Wallonia-Brussels region, with a growing presence in Flanders, with service delivery also in France, Luxemburg and the Netherlands. We provide complete medical diagnostic services to laboratories, healthcare professionals hospitals and patients, in the clinical biology, anatomical pathology, nutritional and functional biology, and veterinary sectors.

More than 450 employees work daily to provide quality medical diagnostic services supported by an extensive logistics function. A team of 26 diagnostic specialists, doctors and biological pharmacists, anatomical pathologists, and veterinarians deliver actionable diagnostics information and provide counselling to healthcare professionals. With its 5 medical laboratories (Heppignies, Liège, Brussels, Tournai and Arlon), an anatomical pathology laboratory (greater Brussels region) and a network of over 200 blood collection points throughout the country, SYNLAB is fast, safe, reliable and always close by.

SYNLAB Belgium is looking for its:

HEAD OF INFORMATION TECHNOLOGY (M/F)

Missions

As HEAD OF IT Belgium, you report to the country COO. Your role's primary responsibility is to preserve and continuously improve a solid and reliable IT organization to efficiently drive and support strategic business needs of SYNLAB Belgium. You ensure the most efficient local adaptation and deployment of Group IT processes, tools and systems.

Your main tasks are as follows :

- Take all necessary measures for the availability and operation of the IT system, including IT security, availability of all services, managing the data centre, development of systems that support the needs of the company and its growth ;
- Develops and leads the direct reports and improve the overall effectiveness of the IT organization; establishes and fosters a team-oriented corporate culture by acting as a role model; coordinates the tasks of the IT team; coaches the team members and ensures they receive the necessary training ;
- Identifies opportunities for value-creating, ambitious projects for the country organisation by taking into account local operations requirements as well as the Group IT strategy ;
- Provides efficient and end-user-oriented IT asset management; ensures a proper life-cycle-management and implements IT and data security standards in accordance with existing and upcoming Group guidelines ;
- Makes suggestions on the implementation of new IT systems; evaluates the options by taking both local and Group requirements into account ;

- Ensures optimal availability and operation of the IT systems by providing comprehensive service desk support for all relevant users in Belgium ;
- Evaluates the complexity of the IT integration of M&A projects; ensures and assist in the rollout of the SYNLAB infrastructure in acquired labs; creates coherence amongst IT systems in different laboratories and ensures the compatibility of all related interfaces ;
- Collaborates with local management team on decisions regarding the IT infrastructure of the country organization (decisions with bigger impact are decided by the Group)
- Selects, steers and effectively collaborates with external IT providers on acquired offers and services as well as on overall IT projects ;
- Actively contributes to the country IT decisions as well as to the International IT community in order to share best practices.

Profile

- Superior degree in IT, with demonstrated people management experience .Prior exposure to the medical laboratory sector or medical devices / diagnostics is a plus
- Knowledge of ITIL services is an asset
- Good grasp in financials, CapEx and OpEx optimisation
- Fluency in French and good knowledge of English
- Smart and agile individual, with the ability to implement pragmatic action plans
- Strong project management and communication skills
- Problem solving and customer centricity approach
- Leadership and strong personnel management skills

Offer

An opportunity to make a personal impact within a Group driven by a spirit of continuous improvement and innovation intended to bring professionalism and operational excellence to the highest level.

Total compensation package in line with your experience, including a company car, health insurance, bonus, pension plan, meal vouchers, laptop, smartphone.

The position is based in Heppignies and Liège.

Ready for the challenge ?

Send your CV and a cover letter to :

recrutement@synlab.be

Your application will be processed quickly and confidentially